A Three Part Equipping Series: Discipling Goal Setting, Implementing and Feedback Course For Men



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Part One:
 Setting Meaningful Goals for Discipling Men.

2. Part Two: Implementation and Observation of Goals.

3. Part Three: Feedback and Development of Kingdom-Builders

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Thank you for being part of this Ministry of "Showing Up"!



Why Serve In Ministry Through Men?



Because men pursue 3 things in life and our role is to help them achieve all 3:

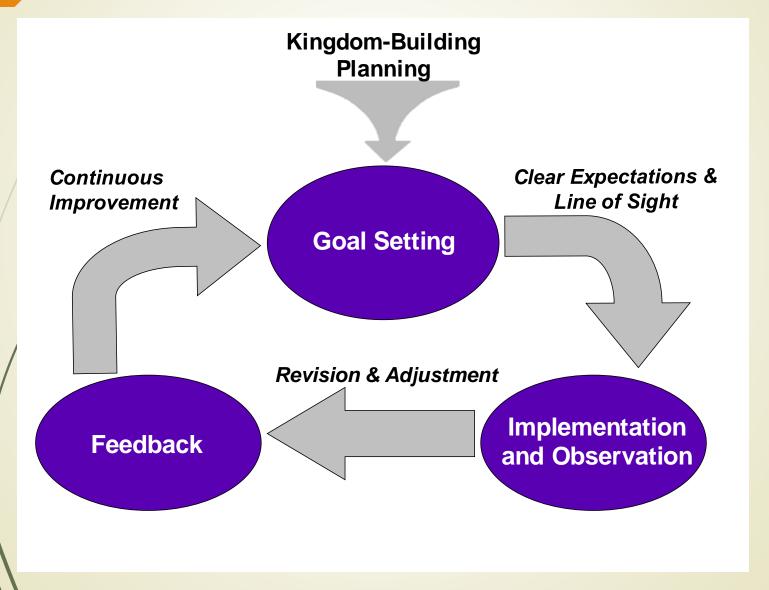
- 1. Men Want to Matter in Life
- 2. Men Want to be in Relationships
- 3. Men Want a Plan to Accomplish the Goals of 1 & 2 in today's Culture

Goal Setting Objectives:

Upon completion, you will begin to:

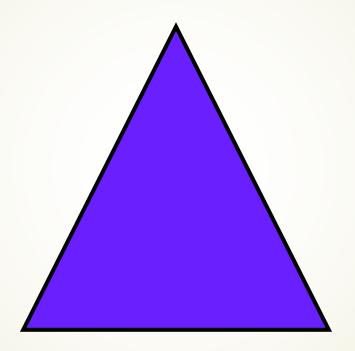
- Understand a discipling Goal Setting <u>process</u> for Kingdom-Building.
- Develop SMART goals driven by your current church mission, vision and value strategies.
- Identify the most important goals for your role and for those of your fellow kingdom-builders.

3-Step Process Overview



Roles Within Goal Setting Process:

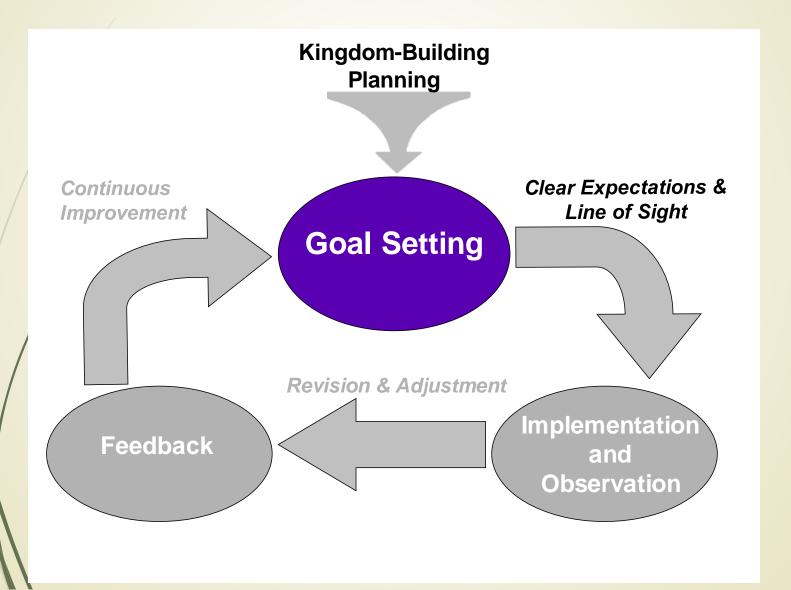
Church provides spiritual growth environment(s)



Servant Leader(s) provides vision and direction

Kingdom-Builders implement with integrity & resolve

Process #1 Goal Setting



Effective Goal Setting results in:

- A <u>clear</u> line of sight.
- 2. Mutual understanding and agreement <u>between</u> servant leader(s) and kingdom-builders of the set discipling goals and expectations.
- 3. Defined tools and resources for measuring goal progress and results.

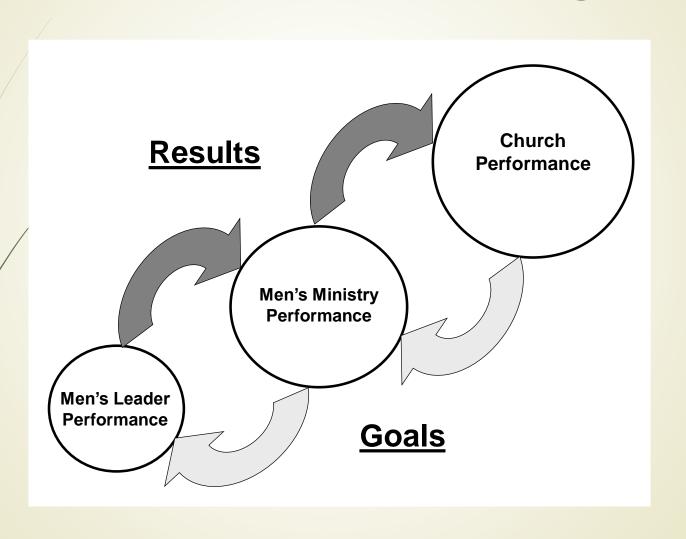
Begin with the end in mind



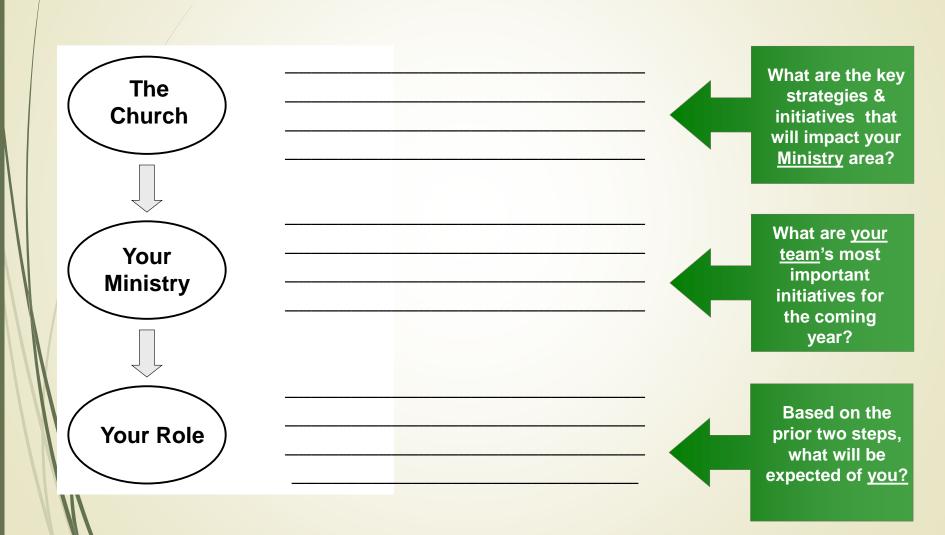
Creating a "Line of Sight"



Example of a "Line of Sight"

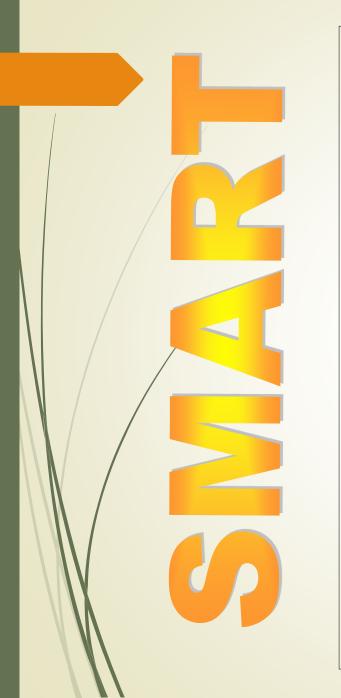


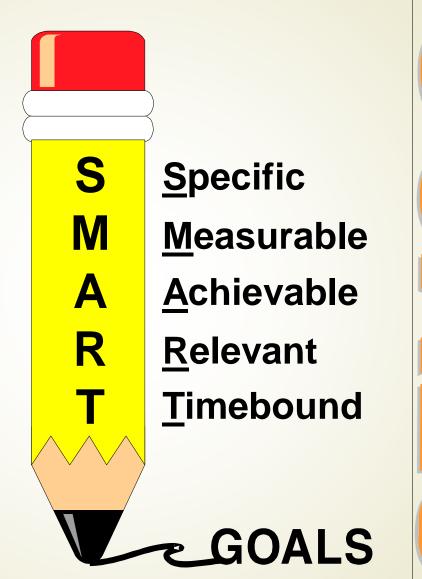
Ministry Planning Exercise



Set Clear, Specific Goals

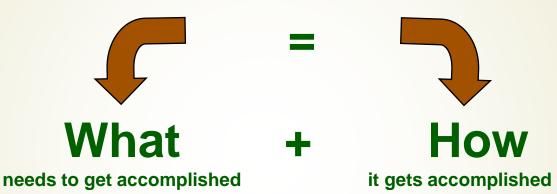








Discipling Goal Effectiveness has 2 Parts:



- ▶ Goals
- ▶ Responsibilities
- Measures
 - "Science"

- Behaviors
- Values
- Competencies

"Art"

Determining Role Competencies

Guidelines:

- Select the 2-3 competencies (skills) that are most critical for the role or ministry success.
- Focus on what is important for the role or ministry, <u>not</u> the person's level of competency or proficiency.
- Conduct ongoing discussions regarding role or ministry competencies with your people.

Creating Discipling Goals

"Art" of setting How Objectives:

- 1. Building strengths.
- 2. Addressing an area of need.
- 3. Gaining new information.
- 4. Acquiring a new skill.
- 5. Applying skills in a new way.

Guidelines for Writing Effective Discipling Goals:

- 1. From a positive point of view: desirable changes in knowledge and skills that can be leveraged.
- 2. Be a means to a meaningful end.
- 3./Should also be behavioral, not just results.
- 4. Make it a <u>realistic</u>, <u>manageable</u> size.
- 5. Focus on a process; not a one-time event.



Stop talking and controlling so much.

... an attempt to change one's personality.

Instead:

Listen to others without interrupting.

... a positive point of view; realistic behavior change.

Improve my people skills.

... too vague; steer clear of grand schemes and generic good intentions.

Instead:

 Consider others' opinions when making decisions.

... a clear, realistic development objective that is behaviorally focused.

Take a Coaching Foundations class.

... participation in an event.

Instead:

Learn to provide honest, helpful feedback to my kingdom-builders.

... learning a new skill.

Become a better communicator.

... too vague; steer clear of grand schemes and generic good intentions.

Instead:

Speak more clearly and concisely.

... a clear, realistic development objective that is behaviorally focused.

Outline of a good Goal Setting Conversation

Step 1: Have a Line of Sight & Ministry Planning discussion with all involved people.

Step 2: Discuss role skills and resources needed and use an effective goal setting process.

Step 3: Obtain commitments on goals set from all people involved in the process.

Next-Step Assignments #1 and #2:

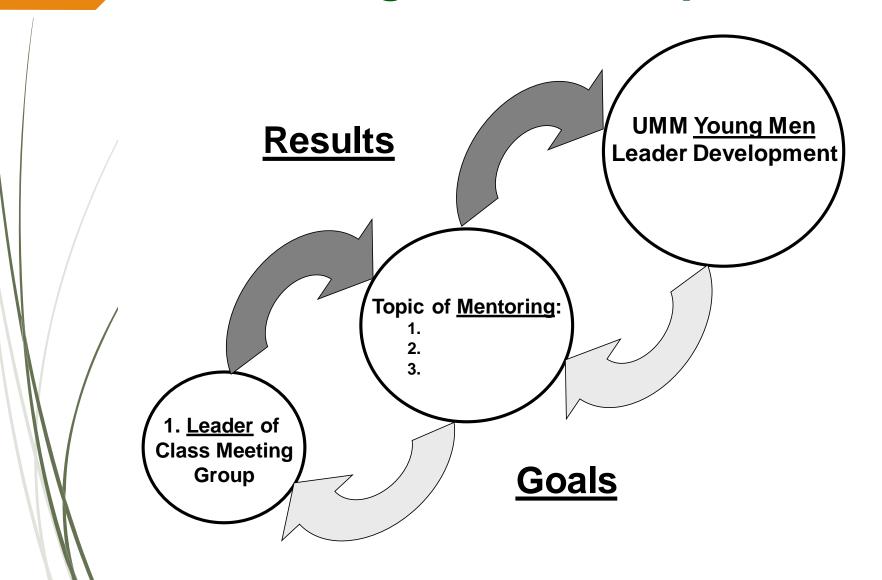
- 1. First, based on the "line of sight" process, draft **two (2)** key goals for **your** role responsibilities in 2016.
- 2. Next, using "line of sight", identify at least one (1) "goal topic" for each of the people you will influence/lead in 2016.

Next-Step Assignment #3:

3. Work with each of your kingdom-builders to create at least **one** (1) S.M.A.R.T. goal for <u>them</u> that is in "line of sight" with your ministry goals and the goals of God's church at 1st _____ in 2016:

Example: With a church goal of leader development: #1-Your goal of "Young Men Leader Development" to #2 K-B goal topic of "Mentoring" to #3 K-B SMART goal of starting "Class Meeting Group" with younger men.

"Line of Sight" For Sample Goals:



S.M.A.R.T. Goal Worksheet

| Name: |
|---|
| Role/Ministry: |
| Specific - I will (what specifically do you want to measure?) |
| Measureable – I will measure this goal by means of |
| Achievable - I know this goal is achievable because |
| Relevant - This goal is a good use of my time because |
| imebound - This goal will be completed by |

SMART Goals Worksheet

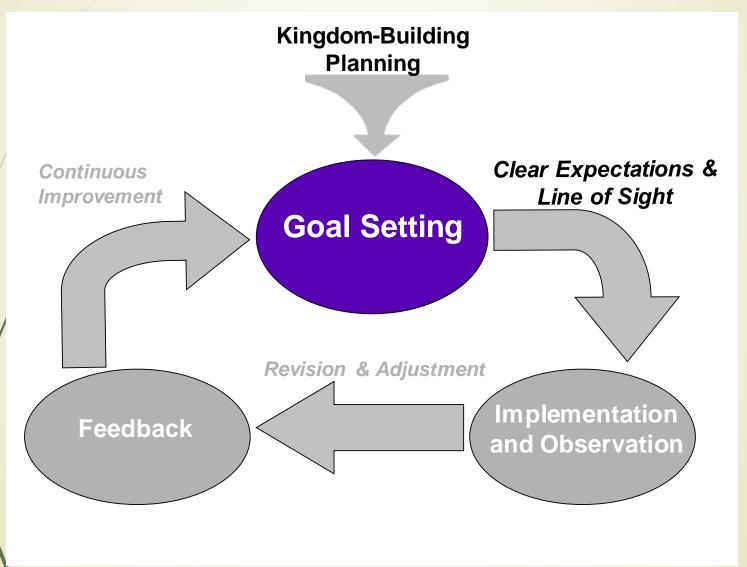
Draft Goal:

| | Answers at time of development | 6 Month Update |
|--|--------------------------------|----------------|
| Specific What is the desired result? (who, what, when, why, how) | | • |
| Measurable | | |
| How can you quantify (numerically or descriptively) completion? How can you measure progress? | | |
| Achievable What skills are needed? What resources are necessary? How does the environment impact goal achievement? Does the goal require the right amount of effort? | | |
| Relevant | | |
| Is the goal in alignment with the overall mission or strategy? | | |
| Time-bound What is the deadline? Is the deadline realistic? | | |

Recap of Goal Setting Objectives:

- Understand a discipling Goal Setting <u>process</u> for Kingdom-Building.
- Develop SMART goals driven by your current church <u>mission</u>, <u>vision</u> and <u>value</u> strategies.
- Identify the most important goals for your role and for those of your fellow kingdom-builders.

We've Completed Process #1 Goal Setting



End of Part 1 Questions or Comments?



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Thank you again for being part of this Ministry of "Showing Up"!



Be doers.....

But be doers of the word, and not hearers only, deceiving yourselves.

For if anyone is a hearer of the word and not a doer, he is like a man observing his natural face in a mirror; for he observes himself, goes away, and immediately forgets what kind of man he was.

But he who looks into the perfect law of liberty and continues in it, and is not a forgetful hearer but a doer of the work, this one will be blessed in what he does.

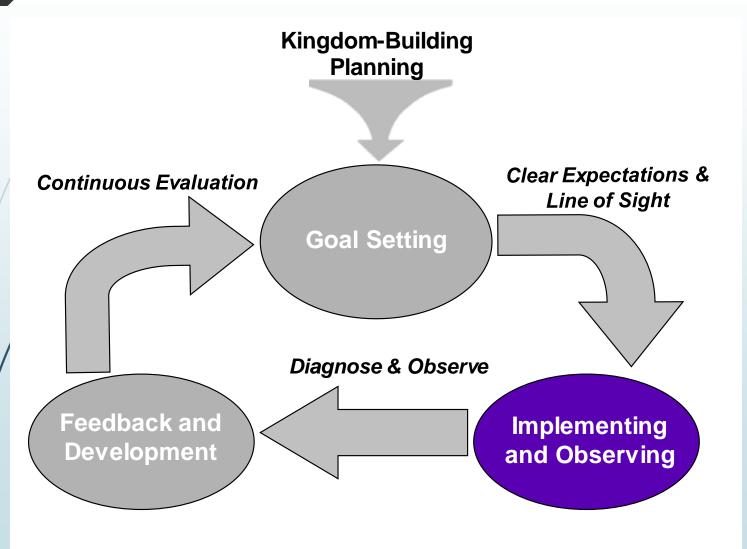
James 1: 22-25

Implementation is the key:

"Too often, the gap that exists between knowing and doing is far greater than the gap between ignorance and knowing."

Ken Blanchard, One Minute Manager

3-Step Planning Process



Implementing & Observing Objectives

Upon completion, you can begin to:

- Create a culture of planning and performance which measures both results <u>and</u> behaviors.
- Understand role of developmental levels of Builders re their <u>specific</u> goals and tasks.
- Set effective <u>observation</u> <u>schedules</u> in support of goal achievement and Builder development.

Getting Desired Goal Outcomes...

The "<u>Science</u>" in this is in accurately measuring results of goal performance; while the "<u>Art</u>" is in also developing spiritual growth in our Kingdom-builders.



<u>and</u>



Determining Goal Competencies Once SMART goals are set:

- First, <u>focus</u> on what is important for goal achievement and <u>not</u> the Builder's skill level.
- 2. Then <u>select</u> the 2-3 skills most critical for successful achievement of each goal.
- 3. Next, <u>determine</u> the developmental levels, descriptors and needs of the Builder in regards to their goal(s).

Kingdom-Builder Development Process:

- Determine <u>current skills</u> & <u>inspirational</u> levels at a specific task or goal:
 - a) Beginner
 - b) Learner
 - c) Contributor
 - d) Specialist
- 2. Acknowledge **Descriptors** at each level.
- 3. Satisfy **Needs** at each level.

It's always about His people...

"Discipling goals are achieved by fully equipped and engaged Kingdom-builders, not solely by the actions of committees, councils or boards."

Jim Boesch

If you buy this statement, then you will also buy into the need for.....

Observing Goal Performance:

As a servant leader, what opportunities do you have to observe behavior of others?



Ways of Observing Performance:

- 1. <u>Direct Observation</u>:
 - a) Work-with (WW) alongside
 - b) View work results/samples



- 2. Progress Reviews to collect/update records and documents that reflect progress levels.
- 3. Qualified Others who observe behaviors, collect data and send to leader who then reviews with builder.

Direct Observation:

- 1. On a regular basis, the servant leader physically observes goal performance activities with the Kingdom-builder.
- 2. These sessions are planned ahead and it is the <u>responsibility</u> of <u>Kingdom-builder</u> to:
 - a. Plan WW activities to be goal driven.
 - b. Send agenda to leader at least 2 days prior to WW session.
- 3. *Servant leaders are always responsible for development of builders.

Progress Reviews:

- 1. A <u>regular schedule</u> of 1-on-1 developmental review sessions is set with servant leaders <u>and</u> Kingdom-builders.
- 2. Agenda creation for sessions is <u>responsibility</u> of <u>Kingdom-builder who</u>:
 - a. Sends set agenda out 2 days prior to session.
 - b. Brings questions/concerns to forward progress
 - C. Sets plans for follow-up session w set date.
- 3. *Servant leaders are always responsible for development of builders.

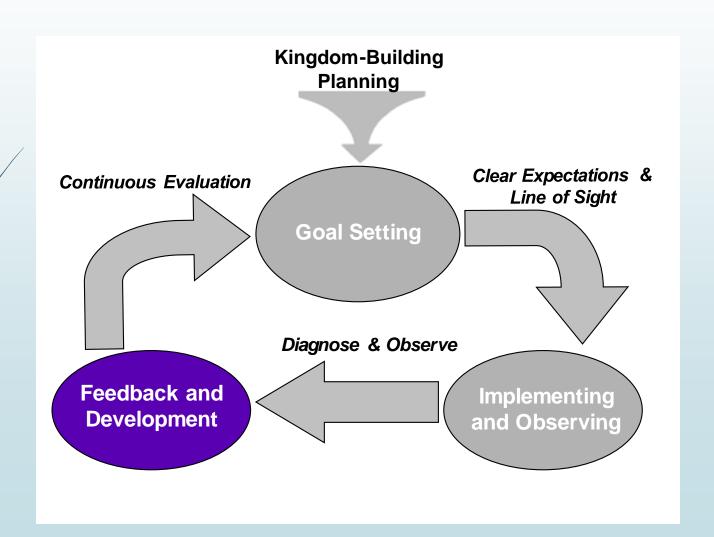
Qualified Others:

- 1. Another person, <u>equipped to do so</u>, can directly observe the Kingdom-builder in the performance of goal activities.
- 2. These sessions are still planned ahead and it is the <u>responsibility</u> of <u>Kingdom-builder</u> to :
 - a. Insure WW activities are goal based.
 - b. Send agenda to leader at least 2 days prior to WW session.
- 3. *Servant leaders are always responsible for development of builders.

Recap of Implementing & Observing Objectives

- Create a <u>culture</u> of planning and performance which measures both results <u>and</u> behaviors.
- Understand role of developmental levels of Builders re their <u>specific</u> goals and tasks.
- Set a regular <u>observation</u> <u>schedule</u> in support of goal achievement and development.

Next Step: Part Three "Feedback and Development"



End of Part Two:

Implementation & Observation

Questions? Comments?

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Disciples: Called, Equipped and Sent:

From infancy you have known the Holy Scriptures, which are able to make you wise for salvation through faith in Christ Jesus.

All Scripture is God-breathed and is useful for teaching, rebuking, correcting and training in righteousness,

so that the servant of God may be thoroughly equipped for every good work.

2 Timothy 3:15-17

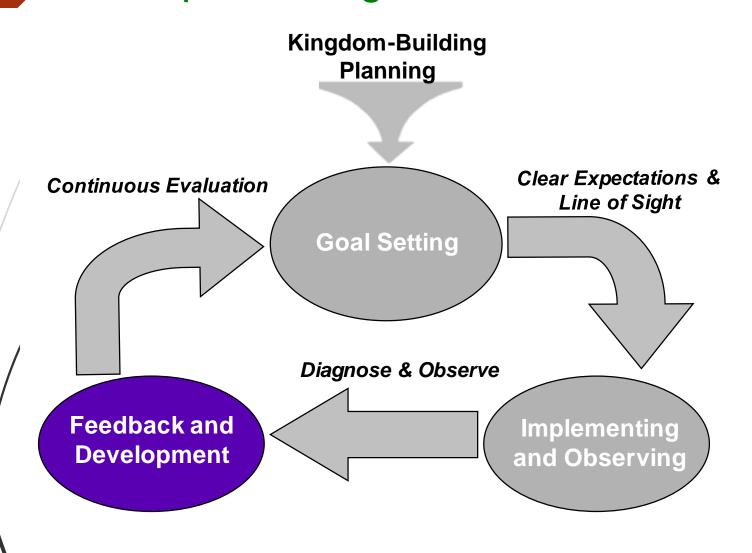
Beliefs and Values about People

- People can and want to develop
- Leadership is a partnership
- People value involvement and communication



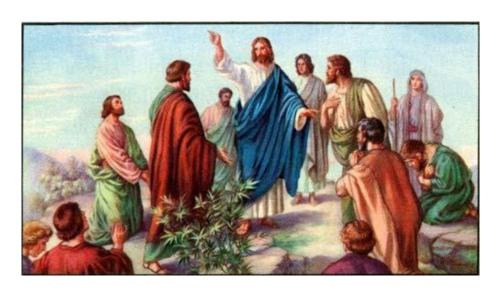


3-Step Planning Process Overview



Leadership Behaviors:

The key to providing effective feedback is to match the appropriate leadership behavior style to the current development level of the Kingdom-builder.



Objectives of Feedback & Development:

Upon completion, you will begin to:

- Understand how to provide effective feedback that measures results <u>and</u> builder spiritual growth.
- Learn to <u>flex</u> leader behaviors that provide feedback to <u>match</u> development needs of builders.
- Provide continuous development through affirming <u>and</u> redirective feedback to support and make adjustments with goals, as needed.

Feedback Definition:

- Feedback is an exchange of information between a leader and a builder that helps create understanding of progress toward results and development.
- Effective feedback increases insight and motivates action of replication and/or redirection.

Feedback Components:

- 1. The leader behavior styles that are best used in Builder developmental feedback are:
- Instructing for Novice
- Coaching for Apprentice
- Supporting for Journeyman
- Delegating for Master/Teacher
- 2. The use of either <u>Directive</u> and <u>Supportive</u> behaviors are based on Builder needs.

Feedback Principles:

- Discovery, not delivery.
- Mutual understanding, not persuasion.
- Adaptive, not a formula.
- Nonjudgmental information.
- A process, not an event.

Sowing S.E.E.D.

Set the stage

Explore the Builder's point-of-view

Explain your view

Determine next steps



Possible Feedback Reactions/Situations:

- Defensive or Angry
- Silent
- Quick to Agree
- New to the Job
- A Long-Service Individual
- A Marginal Performer
- A Top Performer

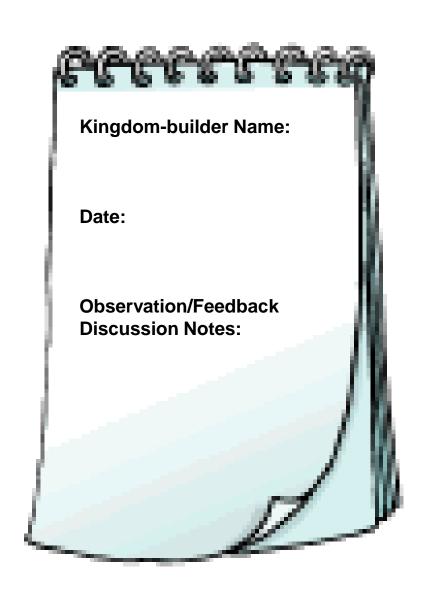
The Top 5 Things Leaders Fail To Do:

| 1. Fail to provide appropriate feedback | 82% |
|--|-----|
| 2. Fail to listen to/involve others in process | 81% |
| 3. Fail to use a leadership style appropriate to person, task or situation | 76% |
| 4. Fail to set clear goals and expectations | 76% |
| 5. Fail to train and develop their people | 59% |

After observation, a Performance Review format:

- Complete relevant parts of a Performance Review forms.
- Provide formal feedback to the builder, both to replicate and/or redirect.
- Make adjustment to goals, if needed.
- Discuss with Builder:
 - Detailed next-step approaches to their goal until next review session.
 - Direction and support that will further aid achievement of their goals.

A possible Performance Feedback form:

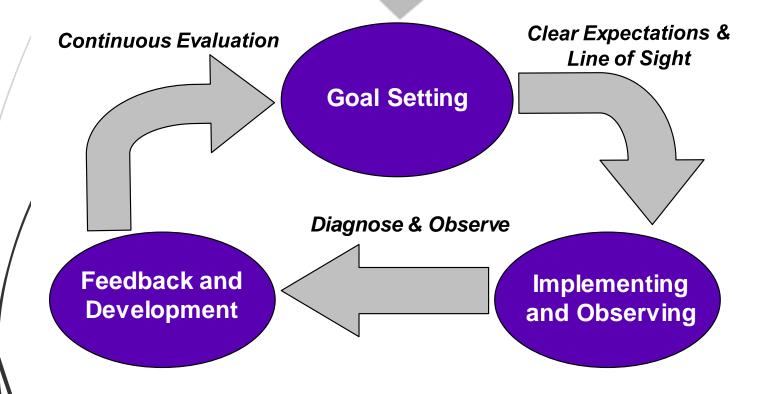


Recap of Objectives of Feedback & Development:

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3-Step Planning Process Overview





End of Part Three: Feedback and Development

Questions? Comments?

Next Steps:

- 1. Commit to set Discipling Goals for you and your ministry in 2016.
- 2. **Meet** with your church leadership to determine if they set SMART goals.
- 3. Offer to support their efforts to do so for 2016, if possible.
- 4. Sign-up for 3 Practice Lab webinars to support you bringing your Discipling Goal Setting efforts to life and fruition.

For further information/support:



Gil Hanke ghanke@gcumm.org

Dan Ramsey dbramseyjr@sbcglobal.net

Jim Boesch jimboesch68@gmail.com